

## QUICK GUIDE ON COMAT SYSTEM READINESS CHECK

Prior to any COMAT administration, system/computer readiness check should be conducted to verify that the computer hardware and software meet required specifications. The system check will provide a detailed report about the computer and the network. The report will guide test takers in addressing any system issues in advance, reducing technical issues during the examination administration and optimizing the test day experience.

Effective July 1, 2025, the minimum requirements are as follows:

Windows: Windows 10+ and Microsoft Edge are required. The latest version of Windows products can be downloaded from the <u>Microsoft Download Center</u>.

Mac: Mac OS Catalina 10.15.7 and Safari 15. Retiring support for Mac OS 10.14 and Safari 13 and 14. The latest version of Mac products can be downloaded from the <u>Mac Support site</u>.

iPad: iOS 16 on iPad 5th generation or newer, iPad Air 3 or newer, iPad Pro (retiring support for iOS 15)

The system check can be accessed at <u>https://comat.starttest.com</u>.



I. Click "Check Readiness" and select "Run System Check"

NBORE *		COMAT Site Readiness
Check Readiness	Return Contact Support	
wan ip: 68.72.18.18	System Check Run the System Check to identify potential issues with this device or Internet connection. This check also verifies this device meets the minimum system requirements needed to run the test.	Evaluate Network Launch the Test Simulation on multiple devices at the same time to simulate the network traffic of several test takers at your institution. We recommend coordinating the verification process with your IT staff so they can monitor network performance during the exercise.
	Run System Check	Run Test Simulation



II. Enter "First and Last Name" that will be used to quickly locate the system check record should additional technical assistance is needed.

					COMAT Site Readiness
	View History	Return	Contact Support		
The System Check t with information rega prior to testing.	tests your device to m arding the specific dev	ake sure it meets th vice used and currer	e minimum requirement it internet connection	ents for test delivery. At the information and possibly a	completion of the check, you will be provided list of potential issues that need to be corrected
		System C Run the Sys best results this device a tabs that ma First and La	Check Informatio stem Check on all dev close any application as well as any addition ay be open. st Name:	n rices used for testing. For is that may be running on nal browser windows or	
		Comments:		Å	
		Run Cheo	:k		

III. The system will run checks on upload and download speed.

System Check is running, please wait for results	System Check is running, please wait for results
RUNNING CHECK: Download Speed Pass 6 (Downloading 8 MB) Detected Speed: 8 Mbps (964 KB/s)	RUNNING CHECK: Upload Speed Pass 6 (Uploading 4 MB) Detected Speed: 9 Mbps (1128 KB/s)
CANCEL System Check is running, please wait for results	CANCEL System Check is running, please wait for results
RUNNING CHECK: Test Delivery	RUNNING CHECK: Traceroute
CANCEL	CANCEL



IV. A detailed report will be provided after the system check is completed. The report will provide information if the check detected issues that may affect the launch of the examination. It is recommended to conduct the system check at least a week before the administration and conduct a second one prior to launch on examination day.

		Download Run Again	View History Return Contact Support
System Check Results			
This device meets all site requirements. A Secure Browser may be required for delivery of the operational test. If needed, be sure to install the Secure Browser on the device prior to the test.			
Additional Information			
Namo	Margaret Wong		
WAN IP Address	68.72.18.18		
Date/Time of Report (Local)	05/17/2022 10:32:00	AM	
Date/Time of Report (Server)	05/17/2022 10:34:33	AM	
Country	US		
Display Resolution	1680 x 1050		
Display Colors	24 - bit		
Browser	Chrome		
Browser Version	101.0.0.0		
Platform	Windows 10		
Coskies	Supported		
Compression	Supported		
HTTP Latency	63 mi		
User Agent String	Mazilla/5 0 (Windows	NT 10.0; Win64; x64) AppleWebKb537	36 (04TML, like Gecko) Chrome/101.0.0.0 Sefari/537.36
System Language	en-US		
Download Speed	35 Mbps (4213 KB/s)		
Uplead Speed	15 Mbps (1876 KB/s)		
Тгаситозов	Traceroute Deta	a .	
	Hapit	Lalency(n m)	Reuter
	1		206 100 12 54
	2	1	96.27.83.140
	*	d.	10 25 11 907
		3	18-0-0-15-2 a00 mccmmv17 us bb dit nfl ndl 1157 238 64 130
	6	3	n8-gu/164ey att not [192,205.32.225]
	7	ব	r64ny21crs ip att nat [12.122.131.09]
	1	-1	cgcd22crs.ip.alt.ext [12:122.2.237]
	9	-1	ciai4466cts (p. att. net [12, 123, 159]
	10	*	Timed out
	11	<1	71.145.54.144
	12	•	Timed out
	11	ব	71.151.41.95
	14	<1	75-58-30-51 lightspeed cicrl.sbcglebal net [75:58.30:51]
	15	25	66.72.18.18
	Namber of Hops 15 hops Latency 25 ms		
HTTP Protocol	HTTP/1.1		
Mime Types	application/pdf, testipdf		
Number of Checks	14		
Number of Checks Passed	Checks Passed 14		



## **eCOMAT START INSTRUCTIONS**

The Apple iPad COMAT platform was designed to mirror the desktop/laptop experience in every way possible once the examination has been launched. However, the process for downloading the secure browser for iPads differs from the other web base examinations. Below are the instructions on downloading the secure browser app, verifying readiness.

- I. Open the Apple App Store on the iPad and search for eCOMAT
- II. Download the free App.



III. Launch the App and view the Home page. From the Home page, verify the iPad is ready for testing by clicking "Verify Readiness."

	COMAT <sup>®</sup>		
	Vorify Readiness Male sure your Pad is ready to take a test at this location.	A	
	Take a Sample Test Get lumitie with the test mangation and controls on a Youth screen divice.		
	About COMAT Take a Proctored Test		
	Required Configuration		
	IPad Setup This ago uses Automatic Assessment Configuration to automaticable look and configure this device when starting a secure test. When this mode of security is enabled, a dialog will display assing you to confirm that you want to enter Single App Mode. You must select Yes to continue. Automatic Assessment Configuration requires no additional management or setup. If this device is managed as part of an MDM and this app has been configured for Autonomous Singles App Mode. ASAM configuration supersedes this feature. Noter, Guided Access is not supported and must be disabled before taking a test.	Test Simulation   Parks use a wireless network connection which should be checked prior to besting to verity your network is ability to support multiple, concurrent, test akers.   And the test simulation on multiple iPacks at the same time to simulate the network traffic of several test takers at your test site.   We necommend coordinating this readiness verification with your ff staff so they can monitor steretor performance during the simulation.   Image: Level Test Simulation	



- I. To begin the examination, select "Take a Proctored Test" from the App Home page. The proctored tests requires Automatic Assessment Configuration to be enabled on the device.
  - a. Note from Apple Support: with assessment mode, Apps can disable certain hardware and software features to meet the requirements for a secure test environment and prevent a test taker from using other Apps and invalidating test results. Automatic Assessment Configuration is only supported for iPad 2 or up.
- II. When Automatic Assessment Configuration is enabled, a pop-up will appear to confirm the device is set up to "Single App Mode," which will disable the rotation feature. The screen will be locked in the landscape orientation.



Note: Users will still be able to "page left/right,' meaning that user can still swipe left or right on the screen to move between questions. In addition, the keyboard will still be available during the examination for any area that requires the user to enter text. However, one key feature that is NOT available during the test is the battery icon, which is hidden from the user for the duration of the examination. Please ensure you have a charger plugged in.

## WHO TO CALL FOR ASSISTANCE:

Technical issues or questions that arise during system readiness check and technical issues that arise during test launch and delivery	Issues that arise prior to launching the exam and issues with Proctor Code or Registration
ITS	NBOME
800-514-8494	866-479-6828
comatsupport@testsys.com	clientservices@nbome.org
7:00 AM – 7:00 PM CST	8:00 AM – 5:00 PM CST