

CORRE



CORE OSTEOPATHIC RECOGNITION
READINESS EXAMINATION (CORRE)
BULLETIN OF INFORMATION
2018 – 2019

IMPORTANT LEGAL NOTICE TO EXAMINEES

Every individual who purchases or takes a Core Osteopathic Recognition Readiness Examination (CORRE¹) examination or intends to purchase or take a CORRE examination (examinee) must first carefully read the most recently published CORRE Bulletin of Information (BOI), available from NBOME upon request or online at www.nbome.org, and immediately advise NBOME of any question or concern he or she may have regarding the examination, the conduct required of examinees, or his or her legal obligations to NBOME.

Every candidate who purchases or takes a CORRE examination is subject to the Terms and Conditions provided in this CORRE BOI. As a condition of administering a CORRE examination the examinee must confirm to NBOME his or her acceptance or agreement to those Terms and Conditions.

NBOME may in its sole discretion, at any time and from time-to-time, without the consent of any examinee, amend the terms, conditions, procedures, and/or obligations of examinees set forth in the CORRE BOI, by publishing the amendment on the NBOME website, www.nbome.org; provided any amendment shall not alter the examinee's obligations relating to any CORRE examination purchased or taken by the examinee prior to publication of the amendment on NBOME's website.

¹CORRE is a trademark owned exclusively by NBOME.

INQUIRIES

Inquiries should be directed to:

National Board of Osteopathic Medical Examiners, Inc.

CLIENT SERVICES

Toll-free: (866) 479-6828 | Fax: (773) 714-0606
Hours: 7:00 am–7:00 pm (EST) Monday–Friday except NBOME holidays

Examinees may email clientservices@nbome.org to request additional information.

CORPORATE OFFICES and CONFERENCE CENTER

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I. Introduction

The National Board of Osteopathic Medical Examiners, Inc. (NBOME) is a nonprofit corporation, organized under the laws of the state of Indiana. The NBOME was established in July 1934 as the National Board of Examiners for Osteopathic Physicians and Surgeons. The first examinations were given in February 1935. In 1987, the name of the organization was changed to the National Board of Osteopathic Medical Examiners, Inc.

The mission of the NBOME is to protect the public by providing the means to assess competencies of osteopathic medicine and related health care professions.

CORRE is an examination owned and published by NBOME. The primary purpose for the CORRE is to provide additional assessment-based information for program directors to use when evaluating an applicant's basic introductory understanding of osteopathic philosophy and technique approaches.

To maintain the validity and broad acceptance of the CORRE examination program, NBOME continually engages in research to ensure the examination includes currently accepted medical principles, concepts, and practices of osteopathic medicine, albeit at the basic introductory level. Testing methodology and testing procedures are studied to confirm the examination scores continue to reflect accurately the knowledge and skills of those who seek to apply for residency programs that have achieved osteopathic recognition (OR).

The CORRE examination uses a primary care approach to patients with the distinctiveness of osteopathic medicine fully integrated throughout the examination program. Please refer to the pertinent sections of this Bulletin of Information for detailed information regarding the examination.

II. Terms and Conditions

The purchase, processing, and administration of a CORRE examination by or for an examinee is subject to the following legally binding Terms and Conditions:

1. **Bulletin of Information.** The examinee shall comply with all the terms, conditions, procedures, and obligations of an examinee as set forth in the CORRE Bulletin of Information including but not limited to these Terms and Conditions (BOI).
2. **Duty to Maintain Confidentiality.** The examinee shall not in any manner whatsoever, directly or indirectly, discuss, disclose, paraphrase, publish, or otherwise make known to anyone any test item, information relating to any NBOME examination, or other confidential property belonging to NBOME that is not publicly available on the NBOME website.
3. **Commercial Test Preparation.** The examinee shall not in any manner whatsoever, directly or indirectly, contribute to or participate in the development or administration of any commercial test preparation service or enterprise, related to the practice of osteopathic medicine, for a period of at least eighteen (18) full months following the latest date any NBOME examination was taken by the examinee. The examinee shall promptly report to NBOME any solicitation that he or she may receive, or have knowledge of, for the services of the examinee from any commercial test preparation company or enterprise.

4. **Duty to Cooperate with Investigation.** The examinee shall fully cooperate with any NBOME investigation of actual or alleged irregularities in test administration, examinee behavior, and/or breach of test security or confidentiality.
5. **Confidential Property.** All examinations of NBOME and its means and methods for test development and methodology for testing and scoring examinations, and all related data and other information, are the sole and confidential property of NBOME. The examinee has no right, title, or interest whatsoever in, or access to, any examination or other confidential property belonging to NBOME, except only confidential access to the examination during the administration of the examination to the examinee as permitted by NBOME and under strict supervision of NBOME or NBOME's testing contractor.
6. **No Warranty.** Except as expressly and unambiguously stated in the BOI, NBOME makes no warranty whatsoever, expressed or implied.
7. **Limitation of Liability.** Neither NBOME nor any of its employees, officers, directors, or agents shall be liable for any damage or loss to or claimed by any examinee, or by anyone acting for or on behalf of an examinee, arising out of or relating to any CORRE examination, except only for a refund by NBOME to the examinee of any fee paid by or for the examinee to NBOME for a CORRE examination, which refund shall be the sole and exclusive remedy of the examinee or others for any wrongful act or omission by or claimed against NBOME or any of its employees, officers, directors, or agents. Neither NBOME nor any of its employees, officers, directors, or agents shall be liable to the examinee or any other person for any indirect, consequential, punitive, or unforeseeable damages in any event.
8. **Release for Prior Acts or Omissions.** As additional consideration for a CORRE examination, the examinee purchasing or taking the CORRE examination thereby unconditionally releases and discharges NBOME, its employees, officers, directors and agents (Released Parties) from any and all claims, liabilities, damages, or losses whatsoever, known or unknown, that arise out of or are related to any act or omission, including any negligent or other wrongful act or omission, of the Released Parties or any of them, that occurred prior to the date the examinee purchased or took that examination.
9. **Choice of Law.** The obligations of the examinee and NBOME under the BOI shall be governed by and construed only under the laws of the state of Indiana. Any claim by or for the examinee against NBOME or its employees, officers, directors, or agents, and any claim by NBOME against the examinee, arising out or relating to any examination, shall be considered and resolved only under the laws of the state of Indiana (to the exclusion of the laws of any other state, and without regard to the conflict of law provisions or law of any state), or under any applicable federal law.
10. **Forum Selection, Personal Jurisdiction.** The examinee expressly agrees that any claim, demand, or complaint whatsoever by or for the examinee against NBOME, or any of its employees, officers, directors, or agents, shall be brought only in a court of competent jurisdiction located in Marion County, Indiana, to the exclusion of all other courts and jurisdictions. The examinee acknowledges and agrees that NBOME is incorporated as a nonprofit corporation in the state of Indiana, that NBOME examinations are administered in all 50 states of the United States and elsewhere, that it is reasonable for the laws of the state of Indiana, the place of incorporation of the NBOME, to be applicable, and that any claim, demand, or complaint by the examinee against the NBOME, its employees, officers, directors, or agents be brought only in a court of competent jurisdiction located in Marion County, Indiana, to the exclusion of all other courts and jurisdictions. The examinee expressly agrees and submits to the jurisdiction of courts of competent jurisdiction located in Marion County, Indiana.

11. **Violation by Examinee.** If the examinee violates any of his or her obligations to the NBOME, including but not limited to these Terms and Conditions, NBOME may in its sole discretion consider such violation to be *Irregular Conduct* and not score or void the score of the examinee's examination, revoke the examinee's eligibility to take any NBOME examination, and/or impose other sanctions as NBOME may determine in its sole discretion, in addition to all other remedies available to NBOME, including injunctive relief, monetary damages, costs, and shall recover NBOME's reasonable attorneys' fees and costs incurred to enforce and/or remedy any violation. The examinee also acknowledges and agrees that NBOME likely will have no adequate remedy at law and is or shall be entitled to injunctive and/or other equitable relief, and shall not be obligated to post any bond, to prevent or limit violation by the examinee of his or her obligations to NBOME.

12. **Attorneys' Fees, Costs.** NBOME and others acting on behalf of NBOME each has the right to recover from the examinee, or anyone acting on behalf of examinee, all attorneys' fees and costs incurred by NBOME, or others acting on behalf of the NBOME, to enforce the examinee's obligations under the BOI or incurred by or for NBOME to defend any claim made by or for the examinee against NBOME or NBOME's employees, officers, directors, or agents.

13. **Miscellaneous.** The BOI is legally binding upon the examinee, his or her heirs, estate, successors and assigns, and any person or entity acting for the examinee. No provision, term, or condition may be waived by the NBOME without the expressed written consent of an authorized officer of NBOME. If any provision, term, or condition of the BOI is unenforceable for any reason, the remaining provisions, terms, and conditions shall remain in full force and effect, as if the unenforceable provision did not exist. A paper copy of the BOI may be requested at any time, at no fee. If any term or condition is required to be in writing for any purpose, the examinee may, by a clear written statement delivered to NBOME, withdraw his or her consent to that term or condition being in electronic form for future examinations, acts, or omissions; provided all the terms and conditions shall be and remain legally binding upon the examinee for any and all examinations scheduled or administered to the examinee and acts and omissions of NBOME occurring prior to delivery to NBOME of any such withdrawal of consent to this agreement and terms and conditions being in electronic form, and examinee may not register for, schedule, or take any further examination of NBOME unless and until he or she has executed and delivered to NBOME his or her agreement to these terms and conditions in paper form.

14. **Amendments.** NBOME may in its sole discretion, at any time and from time-to-time, without the consent of any examinee, amend the terms, conditions, procedures, and/or obligations of examinees set forth in the BOI, by publishing the amendment on the NBOME website, www.nbome.org; provided any amendment shall not alter the examinee's obligations relating to any examination purchased or taken by the examinee prior to publication of the amendment on NBOME's website.

III. Description of Examination

CORRE Overview and Blueprint

The CORRE examination is designed for physicians applying to residency programs with osteopathic recognition. The foundation of introductory concepts assessed in CORRE is based on the osteopathic philosophy of whole-person health care, underlying structure-function relationships and the interdependence of body systems, self-healing and self-regulatory mechanisms, and the full scope of the osteopathic approach to patient care, including osteopathic manipulative medicine.

CORRE examination is administered only in the English language.

Each CORRE examination is administered in a standardized and time-measured environment, and measures understanding of osteopathic concepts, philosophy, diagnosis and treatment for physicians entering ACGME residency programs with osteopathic recognition.

The Blueprint contains three dimensions: "Dimension 1" outlines the osteopathic concepts and philosophy, "Dimension 2" outlines the osteopathic diagnosis, and "Dimension 3" outlines the osteopathic treatment methods.

CORRE Purpose, Test Format, and Test Lengths

PURPOSE	FORMAT	LENGTH
CORRE provides additional assessment-based information for program directors to use when evaluating an applicant's introductory basic understanding of osteopathic philosophy and technique approaches.	<ul style="list-style-type: none">• A total of 100 test questions in a single session• Computer-based: administered at Prometric Test Centers	Three hours of seat time (Two hours and 30 minutes of examination time)
For more information on all CORRE examinations, including registration, practice materials, and updates, visit the NBOME website.		

IV. CORRE Examination Eligibility

To be eligible to take the CORRE examination, an examinee must meet these requirements. An examinee will attest that the information provided on the attestation for CORRE is true and correct.

Completed or scheduled to complete within twelve (12) months, all of the requirements for graduation with a medical degree from an accredited medical school in the United States or internationally, and has completed at least one (1) of the following:

- Structured basic Osteopathic Principles and Practice training prior to beginning residency
- Completion of elective Osteopathic Principles and Practice rotations
- Completion of Osteopathic Principles and Practice courses at an osteopathic medical school

If an examinee completed an accredited Osteopathic Principles and Practice course or training, the individual must declare that it was provided by at least one (1) of the following:

- Program provided or co-sponsored by the American Academy of Osteopathy (AAO)
- Program provided or co-sponsored by the American Association of Colleges of Osteopathic Medicine (AACOM) and/or the Assembly of Osteopathic Graduate Medical Educators (AOGME)
- Program provided or co-sponsored by the American Osteopathic Association (AOA)
- Program provided or sponsored by the AOA Commission on Osteopathic College Accreditation (COCA) accredited college of osteopathic medicine
- Other (please specify)

Number of Attempts

Examinees taking the CORRE examination are limited to a single attempt per administration cycle. Examinees are not permitted to retake CORRE to improve his or her score.

V. Registration and Scheduling

Registration Overview

In order to take the examination the examinee must first access CORRE registration system, agree to Terms and Conditions, self-attest, pay, and access Prometric scheduling system.

Examination fee information for can be found on the CORRE registration system.

Test Accommodation Requests

The Americans with Disabilities Act as amended (ADA) requires a testing organization that offers examinations related to applications, licensing, certification, or credentialing for educational or professional purposes in the United States to provide its examinations in a place and manner accessible to the test-takers who are persons with disabilities as defined by the ADA. Therefore, if an examinee is such a person with disabilities and intends to take the CORRE examination for a purpose defined by the ADA, and requires an accommodation so he or she may access the CORRE examination the same as most people in the general population, the examinee may apply to the NBOME for an accommodation.

NBOME's procedures available for an examinee to request an accommodation under the ADA are the same procedures available to a candidate to request an accommodation for a COMLEX-USA examination. Therefore, an examinee who believes he or she is a person with disabilities as defined by the ADA, and requires an accommodation to access the CORRE examination the same as most people, he or she may request NBOME to provide an accommodation in accordance with the procedures described in the COMLEX-USA *Bulletin of Information*, which is available online at www.nbome.org.

Examinee Rescheduled, Canceled, or Missed Scheduled Examinations

The process and fees associated with examinees that reschedule, cancel, or miss scheduled examinations are outlined below.

For CORRE, examinees may reschedule as follows:

MORE THAN 30 DAYS BEFORE THE SCHEDULED DATE	6 TO 30 DAYS BEFORE THE SCHEDULED DATE	1 TO 5 DAYS BEFORE THE SCHEDULED DATE	WITHIN 24 HOURS OF THE SCHEDULED DATE
<ul style="list-style-type: none"> • Reschedule or cancel online • No fee due • Refund the total examination fee 	<ul style="list-style-type: none"> • Reschedule or cancel online • \$25 fee for cancelling or rescheduling • Refund for the remainder 	<ul style="list-style-type: none"> • Reschedule or cancel online • Forfeit \$80 of the examination fee • Refund the remaining balance • If the examinee wants to test, they will be required to set up a new eligibility and pay the full examination fee 	<ul style="list-style-type: none"> • Examinee is a "No Show" (see also "No Show" Request for Waiver) • Forfeit the entire examination fee

Note: If an examinee is prohibited from taking or completing a scheduled examination because of irregular conduct, the examinee will forfeit his or her entire registration fee. See "Irregular Conduct." If and when an examinee is eligible to reschedule the examination not taken because of his or her irregular conduct, the examinee must pay the full registration fee.

Request for Waiver of Portion of Rescheduling/Cancellation Fee

If the examinee is unable to take the examination because of circumstances beyond his or her control, and submits a request to NBOME in writing no later than 30 days following the scheduled/missed administration, NBOME in its sole discretion may waive a portion of the examination and issue a refund to the examinee.

Examinee Ineligible for Scheduled Examination

If before the administration of a CORRE examination an examinee who has scheduled the examination is, or becomes, ineligible for any reason to take that examination, the examinee may not take the scheduled examination. The examinee must promptly notify the NBOME in writing by email (clientservices@nbome.org) of his or her ineligibility. The fees outlined in "Examinee Rescheduled, Canceled, or Missed Scheduled Examinations" will apply.

VI. Examination Administration

CORRE	
ARRIVAL	Examinees must arrive 30 minutes before the start of the scheduled test administration.
IDENTIFICATION	<p>Examinees must bring one piece of identification, which must be a valid government-issued photo ID with signature, such as a current driver's license, national ID, military ID, or passport.</p> <p>An examinee whose name is changed by marriage or for some other reason must notify the NBOME at least ten business days in advance of testing if he or she is to be tested under the new name. Any examinee presenting an ID that does not match the name in the Prometric Registration will not be permitted to take the examination and will be considered a "No Show" for all purposes.</p> <p>As part of the examinee's identification processing, the driver's license, national ID, military ID, or passport will be scanned in order to retain scanned information by the NBOME. All examinees will be digitally photographed and biometrically scanned (by fingerprint) as part of the registration process. This identification will be required to enter and exit the test center.</p>
LATE ARRIVAL	<p>Any examinee who arrives at the designated test center up to 30 minutes after the scheduled start time and requests to take the examination will be permitted to do so, ONLY if the test center is able to deliver the examination in its entirety.</p> <p>Any examinee who arrives later than 30 minutes past the scheduled start time and is not permitted to take the examination shall be considered a "No Show" unless the test center is able to deliver the examination in its entirety.</p>
NO OUTSIDE INFORMATION OR ACCESS TO PERSONAL ITEMS	During the full test session, an examinee will not be permitted access to any information or data not provided to the examinee by the NBOME or Prometric at the test center and may not communicate in any manner with anyone outside the test center. Examinees are required to place all personal property, including watches, in the secure lockers provided at the test center. Examinees are not permitted to access their personal property during the examination. Any examinee found with prohibited materials at any time during the test may be considered to have committed or contributed to irregular conduct regardless of the intent of the examinee. In such cases the examinee may be removed from the testing area, and a notation of irregular conduct may be made on the score report. See also "Irregular Conduct."
FOOD AND DRINK	Examinees are not permitted to bring food or drink into the testing area. If an examinee has a medical need that requires food or drink during the testing period, he or she must submit the request in writing to NBOME in advance for consideration.
MUST BE UNACCOMPANIED	An examinee may not have in the testing area assigned to the examinee any family member, assistant, or other person for any reason.

<p>SPECIAL ASSISTANCE</p>	<p>Unauthorized possession of personal items in the secure testing area is prohibited. An examinee requiring the use of personal items for medical reasons during testing must contact NBOME at least four weeks before his or her test date. The test center professional staff may permit or provide special assistance in accordance with the business parameters established between the test center provider and the NBOME; however, under no circumstance may the test center professional staff permit any additional time to take the examination or modify the examination or testing conditions in any way that would alter the standards for measurement of the knowledge or skill being tested by the examination. Examples of other special assistance that may be permitted include but are not limited to the use of ear plugs, dietary needs, taking of medication, breast pumps, or checking blood glucose during the exam.</p>
<p>LEAVING TESTING AREA</p>	<p>If an examinee leaves his or her assigned testing area during administration of the CORRE examination without permission, the NBOME may in its sole discretion determine whether irregular conduct occurred. If the NBOME determines that irregular conduct occurred, the examination may be voided and not scored, and the examinee may face other action, as determined by the NBOME, and such conduct will be noted on the examinee’s score report and transcript. See also “Irregular Conduct.”</p> <p>If in the opinion of the NBOME an examinee leaves the test area because he or she is unable to complete an examination due to a significant illness, the NBOME may in its sole discretion void and not report the examination, and, upon written request of the examinee made to NBOME within ten (10) calendar days of the date of the examination, with appropriate documentation as may be requested by the NBOME, permit the examinee to schedule a new test date without payment of an additional fee.</p> <p>Regardless of the reason the examinee left the assigned test area, if the examinee is permitted to continue with the examination, he or she will not be granted any additional time to complete the examination.</p> <p>If any CORRE examination does not launch or malfunctions, including but not limited to test form not assigned, or missing test items or portions of test items (including visuals, graphics and/or text) during the administration of the examination, such that the completeness, integrity or security of the examination is compromised for any examinee, the examination of the examinee(s) adversely affected may be voided by the NBOME and any answers to the extent completed would not be scored.</p>
<p>COMPUTER PROGRAM MALFUNCTION</p>	<p>A malfunction occurring during administration of an examination will be presumed to have compromised the completeness, integrity, or security of the examination if the malfunction lasts longer than 60 minutes or if, in the opinion of the NBOME, otherwise significantly alters the content or constructs specifications for the examination.</p> <p>If the NBOME in its sole discretion determines that the completeness, integrity, or security of the examinee’s examination was not adversely affected by a malfunction, the examination will be scored and reported the same as if the malfunction had not occurred.</p>

<p>INTERRUPTION OF EXAMINATION</p>	<p>Unanticipated circumstances may arise including, but not limited to, fire alarm, evacuation, weather emergency, power failure, software failure, equipment failure, and forced evacuation, which may require a test center to close immediately before or during administration of an examination. If the test center professional staff stops all testing, the examinees must stop further work on the examination.</p> <p>Examinees must obey all test center professional staff instructions and test center placards for the safety of all affected by the emergency. Depending on the time required to restore a safe testing environment, the test center professional staff will determine whether or not to resume testing from the point when the examination was stopped if the examination interruption will still permit the examination to be administered in its entirety.</p> <p>If an examinee believes the interruption adversely impacted his or her performance of the examination, then the examinee shall make the required notifications and is subject to the policies set forth below under Adverse Testing Conditions.</p> <p>If the examination is interrupted for a period of time that will not permit the examination to be administered in its entirety, or the examination is canceled for emergency or safety purposes, any portion of the examination to the extent completed may be voided and not reported and the examination fee will be refunded or applied to a re-scheduled examination.</p>
<p>EMERGENCY AND EVACUATION</p>	<p>In the event of an emergency during administration of a CORRE examination, all examinees shall follow the test center staff's instructions and obey test center placards for their safety and the safety of others.</p> <p>If as a result of the emergency or evacuation, the examination cannot be completed in its entirety or the data from the examination is irretrievable, the examination, to the extent that it has been completed, will be voided and not reported. The examinee may schedule a new appointment to test at the next available test date without incurring an additional fee. Any rescheduling hereafter requires that the examinee be responsible for the associated fees. No reimbursement of travel or lodging expense is offered by the NBOME for any emergency or evacuation beyond the control of the NBOME.</p> <p>If an examinee has completed a valid examination before the emergency or evacuation, and the data from the examination are retrievable, the examinee's examination may be scored and reported.</p>
<p>MISSING DATA OR SCORE</p>	<p>If an examinee's score or data is missing for any reason, including but not limited to electronic loss or transmission or computer failure, no score will be recorded or reported for the examinee.</p>

<p>VOIDED EXAMINATION ADMINISTRATION</p>	<p>Only the NBOME can void an examination based on an assessment of adverse testing conditions that were reported, verified, and confirmed. An examinee may not void his or her own examination for any reason.</p> <p>If an examinee expresses a desire to have his examination scored notwithstanding a malfunction during the examination, the NBOME in lieu of voiding the examination may in its sole discretion accept and score the examinee’s examination provided the examinee executes, in a form satisfactory to the NBOME, a verified statement that he or she was unaffected by the malfunction, agrees to accept the results of the examination, and waives any claim arising out of or relating to the examination.</p> <p>If an examination is voided by NBOME for any reason beyond the control of the examinee he or she may be entitled to a refund of the examination registration fee and in the sole discretion of NBOME reimbursement of reasonable travel expenses, provided the examinee applies to NBOME in writing, including email, for a reimbursement within 30 days of the event and provides to the NBOME appropriate receipts and additional information requested by the NBOME in order to be considered for reimbursement of such expenses.</p>
<p>CANCELLATION DUE TO INCLEMENT WEATHER OR OTHER FORCE MAJEURE</p>	<p>In the event of severe inclement weather, <i>force majeure</i>, or other event beyond the control of the NBOME or Prometric, the NBOME or Prometric may in its sole discretion cancel a scheduled examination. If this occurs, examinees scheduled to take that examination may schedule a new appointment to test at the next available date without an additional fee. The examinee is responsible for rescheduling fees for any rescheduling thereafter. The NBOME or Prometric will, when feasible, make information available to examinees on the status of the examination. Examinees will not be reimbursed for any travel or lodging expenses in the event that a test is canceled under these circumstances.</p>
<p>TEST CENTER CONTACT INFORMATION</p>	<p>The specific test center contact information for examinations is provided on the electronic receipt an examinee receive as confirmation of a scheduled test date. Examinees should retain a copy of the receipt for future reference.</p> <p>For information about the possible cancellation of an examination, examinees should visit the Prometric website or call 800-853-6769 to learn if the test center will be open for test administration.</p>
<p>TEST CONTENT COMMENTS</p>	<p>Examinees are encouraged to report to the NBOME any comments or recommendation the examinee may have regarding examination content in the item notes fields that are available during the examination, or as provided in the post-examination surveys. These comments are reviewed by NBOME staff on a regular basis.</p>

Adverse Testing Conditions

Required Notifications

If any event or condition whatsoever occurs during the administration of a CORRE examination that does in fact or the examinee believes has, will or may adversely impact the performance of an examinee’s examination (“Adverse Testing Condition”), the examinee shall:

- (1) Immediately notify the test center staff at the test center that the examinee believes an Adverse Testing Condition occurred, with a description of the event or condition that adversely affected his or her performance and how his or her performance was adversely affected,

and

(2) Within ten (10) calendar days following the examination submit to NBOME in writing, including via email to clientservices@nbome.org, a detailed description of the Adverse Testing Condition, a credible detailed statement of the impact the Adverse Testing Condition had or may have had on his or her performance of the examination, and a written request that the NBOME hold the publication of the examinee's score on the examination until the NBOME has completed its investigation of the matter, as a mandatory condition for any claim or right to recourse the examinee may have or make against the NBOME, Prometric, or any employee, agent, or representative of NBOME or Prometric arising out of or relating to the Adverse Testing Condition.

Simply mentioning to the test center staff or noting in a post-examination survey a reference to an adverse event or condition is insufficient notification. If the examinee fails to timely notify both the test center staff and the NBOME of any claimed Adverse Testing Condition as required above, the examinee thereby waives any claim or right to any recourse he or she has against the NBOME, Prometric, or any of either's employees, agents, or representatives arising out of or relating to any claimed Adverse Testing Condition.

Common Adverse Testing Condition

If an Adverse Testing Condition occurs at a test center that is common to all or most examinees at the testing center, as determined by the NBOME in its sole discretion, the NBOME may offer to all examinees so affected an option to reschedule the examination for the next available test date without payment of an additional fee. For any rescheduling thereafter, the examinee will be responsible for the associated fees. If the NBOME is unable to reschedule the examinations when this option is offered, then it is the responsibility of the examinee to make the new test appointment for the next available test date.

If the test center is closed because of an Adverse Testing Condition, other than inclement weather, *force majeure*, or emergency evacuation, or other event outside the control of NBOME, the examinee may be eligible for reimbursement of travel and lodging expenses from the NBOME, provided the examinee applies to the NBOME for a refund in writing, including via email to clientservices@nbome.org, within 30 days following the event, and provides to NBOME appropriate receipts and any additional information as requested by the NBOME, to be considered for any reimbursement for such expenses.

Continuation with or Withdrawal from Examination

If during an examination an examinee notifies the test center staff of an Adverse Testing Condition as required above, and the condition is not resolved to the satisfaction of the examinee at the test center, the examinee may elect to either continue with or withdraw from the examination, subject to the following:

Whether or not the examinee chooses to continue with the examination, if he or she notifies the NBOME within ten (10) calendar days of the examination as required above, and the test center staff verifies to the satisfaction of the NBOME that the condition complained of was an Adverse Testing Condition that did exist and the NBOME determines that it likely would have substantially and adversely affected the examinee's performance of the examination, the examination to the extent completed shall be voided and not scored and the examinee may reschedule the examination for the next available date and not be assessed an additional fee. If the examinee notifies NBOME within ten (10) calendar days as required above, but the test center staff does not verify to the NBOME's satisfaction that the condition complained of existed, or NBOME determines in its sole discretion that an Adverse Testing Condition existed but did not or would not have substantially and adversely affected the examinee's performance, the examination will be scored and reported in the normal course, unless for extenuating

circumstances the NBOME elects in its sole discretion to void and not score the examination and permit the examinee to retake the examination, provided the examinee may not retake the examination within 60 days of the date of voided examination, must pay the full registration fee, and may not withdraw from any future CORRE examination. If the examinee does not notify NBOME of the claimed Adverse Testing Condition with ten (10) calendar days as required above, the examination will be scored and reported in the normal course.

Irregular Conduct

If the NBOME determines in its sole discretion that an examinee committed or contributed to any Irregular Conduct in connection with the application, registration or taking of an examination, the NBOME may in its sole discretion take one or more of the following actions:

- Void the examinee's examination and not score any examination taken by the examinee.
- Annotate the examinee's Score Report and transcript for the examination as "Irregular Conduct."
- Suspend, revoke, or refuse to provide any score report or to an examinee.
- Deny any application by the examinee to take any NBOME examination.
- Report the incident to the examinee's graduate medical education program and/or to any licensure board or state or national jurisdiction, agency, or authority.
- And/or take any other action the NBOME in its sole discretion deems appropriate.

The examinee shall fully cooperate with any NBOME investigation of any possible irregularities in test administration, examinee behavior, breach of test security, or confidentiality. Failure to fully cooperate can result in sanctions, including examination failure, notation of irregular conduct, suspension of eligibility, or permanent loss of eligibility to challenge a future CORRE examination.

The term "Irregular Conduct" includes any behavior on the part of an examinee that violates the integrity or security of the examination, behavior that is disruptive to administration of the examination, or behavior deemed by the NBOME in its sole discretion to be inappropriate in connection with the application, registration, taking, administration, integrity, and security of any NBOME examination. Such behavior includes but is not limited to:

- Copying, fraud, deceit, or other dishonest conduct.
- Refusal to provide proper ID or permit photo documentation or other identification for ID verification at any time.
- Disrupting another examinee or examinees.
- Verbal or physical harassment of any employee or representative of the NBOME or Prometric, at any time (i.e., before, during, or after any examination).
- Communication or attempts to communicate with others during the examination other than authorized test center staff.
- Removal of or attempts to remove any test material, scrap paper, or white board from the assigned test area.
- Damage to property.
- Non-compliance with test center rules and regulations and security requirements, including operating test center equipment without reasonable care.
- Providing or receiving unauthorized information about the content of an examination.
- Communication or attempts to communicate about the content, format, or specific test items with another examinee or with any outside source or party (including use of telephones, personal computers, internet access, test review companies, or any other means) at any time, either before, during, or after any examination.

- Using or having available or access to any unauthorized device, text, notes, or other material that could assist the examinee in taking the examination
- Providing false admittance information or altering applications, score reports, transcripts, or certificates.
- Providing false or forged identification upon presentation for testing at a test center.
- Verbally or physically harming or threatening to harm the test center professional staff, other examinees, test center employees, NBOME personnel, or their agents, including telephone encounters regarding scheduling, scores, or score reporting.
- Violation of the NBOME's non-disclosure or confidentiality policies or the examinee's non-disclosure agreement at any time.
- Any violation of the Terms and Conditions, policies, rules, procedures, or obligations of examinees set out in the CORRE Bulletin of Information (BOI) as published at the time of the violation.
- Bringing personal property into the test area is considered by the NBOME to violate the security of the examination.
- Leaving his or her assigned test area during the administration of any CORRE examination.
- "Unprofessional Conduct" as described below.
- Other behavior as deemed by the NBOME to be unethical or unprofessional.

Note: Examinees are under both proctor and electronic surveillance during administration of the CORRE examinations at all test centers.

Any test center professional staff, or other Prometric staff, who suspects Irregular Conduct by an examinee during administration of the CORRE examinations will report that information to the NBOME. Also, examinees who directly observe Irregular Conduct must report such activity to the Prometric test center staff and NBOME via clientservices@nbome.org.

NBOME reviews all Irregular Conduct reports and may pursue any and all actions it deems appropriate for or in connection with any Irregular Conduct, including but not limited to any damages or losses incurred by NBOME, including its reasonable attorneys' fees and costs, caused by the examinee's Irregular Conduct, and injunctive or other equitable relief without bond or other security.

Copying, reproducing, verbally discussing, relaying, or recording test items or test content, in addition to violating security, may result in action by NBOME against the examinee for violation of copyright laws and/or other action by NBOME to the fullest extent allowed by law.

An examinee who is notified that he or she has, or is believed to have been, engaged in Irregular Conduct, or is being investigated for alleged Irregular Conduct, will have ten (10) calendar days from the date of such notification to submit in writing, including email to clientservices@nbome.org, and be received by the NBOME a personal statement signed by the examinee of his or her position on the claimed or possible Irregular Conduct, and any and all information known or available to the examinee that he or she believes is relevant to the matter. After receipt of the examinee's statement and any information, or the lapse of the 10-day response period, whichever is earlier, NBOME will determine whether the examinee has engaged in Irregular Conduct and, if so, what action NBOME will take. Notwithstanding the foregoing, the NBOME may in its sole discretion take any action it deems appropriate prior to the submittal of any statement by the examinee to protect NBOME and the integrity of its examinations.

Decisions regarding Irregular Conduct are determined solely at the discretion of NBOME and all such decisions of NBOME are final.

Due to the nature of the process involved in reports of Irregular Conduct of an examinee or investigation of such conduct or any complaint in connection with the administration of a CORRE examination, an investigation of any actual or suspected Irregular Conduct may delay the release of any score of an examinee. NBOME will not release a score, if any, while the matter is under investigation.

Information relating to any Irregular Conduct or behavior of an examinee and any action taken by NBOME in response to an examinee's Irregular Conduct or behavior may become part of the permanent record of the examinee maintained by NBOME and available to third parties. Each examinee authorizes NBOME to release any or all of the examinee's personal statement or other information provided by the examinee and any action taken by NBOME relating to the examinee's actual or alleged Irregular Conduct or behavior to the examinee's medical school, residency program director, any licensing board, authority, or other person(s) or entity or entities deemed appropriate by NBOME or required by law, without prior notice to or the consent of the examinee.

Other Unprofessional Conduct

NBOME deems professionalism to be an important competency of an osteopathic physician, and an examinee must demonstrate professionalism at all times. NBOME will not tolerate unprofessional conduct on the part of any examinee under any circumstance, including but not limited to the following:

- Use of foul, lewd, improper, or culturally insensitive statements in the comment dialog box provided on the computer-based examinations, or on the post-examination surveys.
- Use of foul, lewd, improper, or culturally insensitive language in or near a test site.
- Use of foul, lewd, improper, or culturally insensitive language, actions, or behavior when addressing the NBOME, an agent or employee of NBOME or Prometric, in person, by telephone, by email, or by written contact.
- Any conduct or behavior deemed by the NBOME to be inappropriate or unprofessional for an osteopathic physician.
- Violation by the examinee of any of the Terms and Conditions as set out in the CORRE Bulletin of Information (BOI) in effect when the violation occurred.

When any unprofessional conduct comes to the attention of NBOME, NBOME may in its sole discretion take any action it deems appropriate, including, but not limited to, any action for Irregular Conduct and/or any of the following:

- Record the name of the examinee, nature of the behavior or conduct, and the time and conditions under which the behavior or conduct occurred.
- Notate the examinee's record to reflect the unprofessional conduct.
- Record and store conversations or other documentation that are considered to be unprofessional.
- Record the punitive action, if any, taken against an examinee, including, but not limited to, a period of suspension or denial of testing by NBOME.
- Void and/or not score any examination taken by the examinee, and annotate the examinee's Score Report and/or transcript for the examination with an "I" as Irregular Conduct.
- Notification to the director for medical education of the graduate medical education program where the examinee is matriculated or enrolled.

As with Irregular Conduct, information relating to an examinee's unprofessional conduct may become part of the permanent record of the examinee maintained by NBOME. NBOME may in its sole discretion release any or all of the examinee's information or action(s) taken by NBOME

relating to the examinee's Irregular Conduct or unprofessional conduct to the examinee's medical school, residency program director, any licensing board, authority, or other person(s) or entity or entities deemed appropriate by NBOME or as required by law, without prior notice to or the consent of the examinee.

Security and Confidentiality

All examinations, examination materials, answer sheets, and grading materials, used in the CORRE examinations or other examinations of NBOME are the sole and exclusive property of the NBOME. All examinations of NBOME are protected by the copyright laws of the United States. Examinees have no right, title, or interest in or access to any examination of the NBOME (except only as specifically provided in this BOI), or to NBOME's means and methods for test development or its methodology of testing and scoring, or to any data or information relating to any examination of NBOME. All rights are reserved by NBOME. Only authorized test center professional staff or other authorized agents or employees of NBOME shall have custody or control of the examination and the examination materials.

NBOME is not affiliated with, does not sanction, and does not endorse any commercial enterprise that purportedly offers CORRE test preparation courses or materials.

Examinees may have access to the examination only while it is being administered and only under the supervision of authorized test center professional staff. Post-examination access to, discussion of, or review by examinees, or any person on behalf of the examinees, of the examination or examination material is strictly prohibited.

Any discussion or disclosure of any aspect of the test items either during the examination or after the examination is strictly prohibited. Examinees shall not discuss, disclose, paraphrase, publish, or otherwise make known to anyone, including another professional student, any test item, or information relating to any NBOME examination or other confidential property belonging to NBOME. Any violation by an examinee of this confidentiality agreement will be considered Irregular Conduct and be dealt with as prescribed in "Irregular Conduct" and/or as otherwise determined by NBOME. NBOME shall also be entitled to recover from the examinee all its damages and losses, including reasonable attorneys' fees and costs, caused by any Irregular Conduct of the examinee. Every examinee also agrees and acknowledges that NBOME may have no adequate remedy at law and in its sole discretion is entitled to injunctive and/or other relief to prevent or limit any disclosure of test items or other confidential property of NBOME, in addition to its damages or losses, including its reasonable attorneys' fees and costs incurred by NBOME as a result of any action taken to defend or protect its confidential property. See also [Terms and Conditions](#).

Refusal to Administer Examination

NBOME may in its sole and absolute discretion refuse to administer or provide any of its examinations to any person, with or without cause. If NBOME determines not to provide its examination to any person who has registered or scheduled to take an NBOME examination and paid a registration or other fee to NBOME, the only recourse that person shall have against NBOME is a refund of the registration or other fee paid to NBOME by the examinee.

VII. Examination Scores

The number of test items answered correctly (the raw score) is converted to percent correct, and examinee performance index.

CORRE	
SCORING	<p>CORRE examination score reports contain percent correct scores within the three blueprint domains. Additionally, the score reports contain a domain performance index, which is a statistical estimate of the number of score points an examinee from a comparison group would be expected to obtain if there were 100 psychometrically equivalent test items measuring similar content domain on CORRE.</p> <p>Items that may be included in the examination solely for research or pre-testing purposes will not be included in the examinee’s score.</p>
PRIMARY INTENDED USE AND SECONDARY USES OF CORRE EXAMINATION SCORES	<p>The primary purpose for the CORRE is to provide additional assessment-based information for program directors to use when evaluating an applicant’s basic introductory understanding of osteopathic philosophy and technique approaches. NBOME advises against the use of any evaluation instrument for which there is insufficient validity evidence.</p>
SCORE REPORTING	<p>Examinees will be notified by email when their scores have been released. Examinees who completed CORRE may download their score report from the CORRE registration system on the NBOME website.</p> <p>The NBOME will provide the CORRE score reports to the examinee. Score reports may be released to the Program Director, Director of Medical Education, or Designated Institutional Official of the examinee’s graduate medical education program by the examinee directly.</p> <p>No CORRE examination scores will be reported by telephone, email, or fax.</p>
SCORE ANNOTATIONS	<p>On occasion, scores may be released with the following annotations:</p> <p>I – Irregular Conduct occurred on the part of the examinee. Examinee conduct that may be considered irregular is described under “Irregular Conduct.” Authorized persons may obtain further information regarding this annotation by contacting the NBOME.</p> <p>O – Other Condition(s) that occurred during administration of an examination beyond the control of the examinee (e.g., examinee illness, computer malfunction) that resulted in the examination not being scored, or the examination being scored after test administration to the examinee under different or unusual conditions. Authorized persons may obtain further information regarding this notation by contacting the NBOME.</p>
POSTING SCORES	<p>Approximately 4 to 6 weeks from the closing of the examination administration window.</p>
SCORE CONFIRMATION	<p>Before releasing examination results and posting the examinee’s score report, the NBOME conducts a thorough process of quality assurance to ensure that all examinee scores are accurate.</p> <p>For CORRE examinations, score confirmation involves confirmation of responses recorded by computer at the test site. Because score conformation is limited solely to review of the responses recorded, it is unlikely to change the examinee score. The NBOME will confirm whether all sections were complete and that the examinee’s responses were graded against the proper form. NBOME does not release information about the scoring of individual examination questions.</p>

**PRIVACY AND USE
OF EXAMINEE
DATA**

It is the policy of the NBOME that examinee scores and other confidential data, including personally identifiable information, provided by the examinee or about the examinee, will be protected from improper access, use, or disclosure and will not be released to any third party, *except* as provided or authorized in the Bulletin of Information (BOI), or at the request of the examinee or as required by law; provided NBOME may use an examinee's de-identified score or other examinee data or information for research or other purposes related to the mission of NBOME without notification to or the permission of the examinee unless and until the examinee specifically notifies the NBOME in writing that his or her score, data, and information may not be used by the NBOME for research or other purposes.

VIII. Release of Score Reports

An examinee who has completed a CORRE examination may download his or her score report from his or her online account in the CORRE registration system. CORRE examination score reports contain percent correct scores within the three blueprint domains. Additionally, the score reports contain a domain performance index, which is a statistical estimate of the number of score points an examinee from a comparison group would be expected to obtain if there were 100 psychometrically equivalent test items measuring similar content domain on CORRE examination.

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