



**PRESS RELEASE
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NBOME Recognized for Performance Excellence

The National Board of Osteopathic Medical Examiners (NBOME), the leading assessment organization for the osteopathic medical profession, was among four Pennsylvania organizations recognized by the Keystone Alliance for Performance Excellence (KAPE) at its 9th Annual Awards Banquet and Conference on November 18 and 19 at the Desmond Hotel in Malvern, PA.

The NBOME received the Commitment Award as a result of its first application to KAPE, using the 2013-14 Malcolm Baldrige Criteria for Performance Excellence. The Commitment Award recognizes applicants for their journey toward understanding and applying the principles of performance excellence. A KAPE member since 2011, the NBOME has been an active participant, providing a KAPE examiner, participating in the annual conference and meetings and supporting the KAPE program.

"Since 2005, the NBOME has aligned with the Baldrige Criteria to support a systems approach that more effectively utilizes goals and measurements across the organization. As part of our Baldrige journey, departments throughout the NBOME are implementing strategic processes that tie directly to customer and stakeholder value and overall performance," NBOME President and CEO, John R. Gimpel, DO, MEd, said.

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The Keystone Award for Performance Excellence is based on the promotion of performance and organizational excellence through the awareness and best practices as measured against the Malcolm Baldrige Criteria for Performance Excellence. Recognition is given to highlight each applicant's progress in achieving performance excellence.

The NBOME was presented the Commitment Award by Meg McGoldrick, KAPE, Board Chair, Chief Operating Officer for Abington Memorial Hospital and Bob Bitner, KAPE Executive Director. Joe Flamini, MBA, Chief Operating Officer/Vice President for Administration and Melissa Turner, MS, Senior Director for Examination Integrity, accepted the award on behalf of the NBOME. In addition, Ms. Turner was recognized for service to improving the economic well-being and quality of life in the Commonwealth of Pennsylvania and contributing as a KAPE examiner.

The KAPE award noted NBOME's strengths, including a solid approach to measurement and review of organizational performance with an integrated Balanced Scorecard (BSC) and Strategic Plan, a systematic strategic planning process guided by NBOME's mission, vision and values and approaches to listening to NBOME staff, National Faculty, customers, suppliers, partners and stakeholders. In addition to recognition for its strengths, the NBOME is committed to working on opportunities to ensure organizational sustainability and create new value for its stakeholders.

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